



HeliService Press Release

2023



HeliService Company Overview

One of the World's Leading Wind Offshore Helicopter Companies

HeliService, founded in 1987 with 170 employees, is one of the world's leading companies for wind-offshore logistics solutions. Headquartered in Germany, the company has more than 30 years of experience and offers offshore logistics as well as maintenance for Leonardo, and Airbus helicopters. The company has also been active in HEMS (Helicopter Emergency Medical Service) in England since 2021. HeliService was acquired by Volartus Holding GmbH in 2016, its managing partner is Dipl. Ing. Jens Oliver Freiland.

As one of six worldwide Leonardo Excellent Service Centers, HeliService provides maintenance for Leonardo models AW109, AW139 and AW169 as well as Airbus helicopters H145 C2 and H145 D2, also for third-party customers. With its own fleet of five Leonardo AW169s and four Leonardo AW139s, the company strives to provide its customers with the best offshore logistics solution.

HeliService has established base maintenance centres in Emden and Munich/Oberpfaffenhofen and offers accommodation for its employees, customers, and guests in its own accommodation in Emden and Munich, the "HeliHouses".

HeliService also holds a minority stake in the partner companies HeliService USA and HeliService Taiwan.



HeliService History

Continuous Growth

The company was founded in 1987 as Helicopter-Service-Mittel GmbH in Egelsbach. Initially, the company offered rescue flights, passenger and cargo transport, flying helicopter pilot training and maintenance. Since 2006, the company has focused on offshore supply flights. The new base in Emden became operational in 2011. In 2016, the Volartus Group acquired all the shares of the company. From 2019-2021, the German research icebreaker "Polarstern" took off on the largest Arctic expedition to date, with two HeliService helicopters conducting passenger flight, cargo flight, research flight and Rescue flights.

In 2020, the new hangar in Emden with 6 maintenance bays and the new maintenance base in Oberpfaffenhofen near Munich, also with 6 bays, were opened. HeliService chose Oberpfaffenhofen as a location because of its proximity to the Leonardo plant in Milan, the security of the Air-Tech base and the availability of other aviation-related companies. Since 2021, HeliService has also provided an AW169 helicopter along with pilots and technicians to Lincs & Notts Air Ambulance, operating in the Helicopter Emergency Medical Services (HEMS) sector.

HeliService is also involved in the establishment of its partner companies, HeliService USA and HeliService Taiwan, which will be operational at their respective locations, Quonset State Airport in Rhode Island, and Taichung Airport in Taiwan in 2023. The company's vision is to continue to grow with the goal of becoming the industry's favoured offshore logistics solutions provider and innovator.

Leader in Offshore Logistic (Crew Change, Cargo, Hoisting)

The Sky – the Most Efficient Way in Offshore

Transporting maintenance personnel to offshore wind farms with high-performance helicopters offers energy companies a number of advantages. HeliService ensures a smooth crew change at strategically located airports and the most modern helicopter fleet in the North Sea. Crew change to and from service platforms or vessels is a standard requirement for the operation, maintenance, and construction of new wind farms. Prior to each flight, passengers receive an intensive flight briefing and safety instructions. Spacious changing rooms with well-equipped wet areas are available for putting on and taking off personal protective equipment (PPE). The use of helicopters in offshore logistics minimizes transport times for crew and equipment. Helicopters are largely weather-independent and emit significantly less CO2 per passenger than the transport by ship.

HeliService was the first operator in the world to use the Leonardo AW169 for offshore operations. This helicopter was developed in close cooperation with the manufacturer for hoisting operations at high sea state. Compared to vessel transport, hoisting is significantly faster and can be used vastly independent weather conditions. Helicopters are able to access remote sites that are inaccessible to ships. In addition, hoisting operations can significantly reduce offshore worker's downtime and are safer, thus increasing productivity. It also enables companies to reduce their costs and carbon emissions. The Leonardo AW139, on the other hand, is used for crew changes of up to 12 passengers.

Maintenance 3rd party – Leonardo Excellence Center

Achieving a Higher Availability of your Aircraft

HeliService is an EASA Part-145 approved maintenance organization that also functions as an accredited and authorized Leonardo Service Centre. HeliService has workshops and hangar space tailored to the needs of its customers, meeting all maintenance requirements. From scheduled maintenance to repairs and modifications, HeliService also offers Aircraft on Ground (AOG) services to ensure helicopters are back in the air as quickly as possible. HeliService's state-of-the-art helicopter fleet is professionally maintained in-house with the support of the IMS (Intelligent Maintenance System). This benefits not only HeliService's offshore flight operations, but also external helicopter operators, who can use HeliService's Excellence Leonardo Service Centre to maintain Leonardo models AW109, AW139, AW169 and Airbus helicopters H145 C2 and H145 D2. The company's Customer Information Portal (CIP) offers a significant advantage to external customers by providing real-time updates on the maintenance status of their helicopters and an absolute time and cost commitment.

HEMS (Helicopter Emergency Medical Service)

Experienced in all Fields of Operation

HeliService's Helicopter Emergency Medical Service (HEMS) offers a turnkey service providing the helicopters, pilots and maintenance support for 24/7 HEMS operations, including operations using night vision goggles (NVG), onshore and, using its extensive experience in offshore operations, in the specialized Offshore HEMS role.

Jens Oliver Freiland – CEO HeliService

Over 20 Years of Experience



Jens Oliver Freiland has always had the urge to create something of his own. Before HeliService, Oliver Freiland gained experience in strategy consulting, private equity, and sales. After realizing his desire to start his own company in 2015, he quickly teamed up with a partner and decided to buy into an existing company - HeliService.

Under Freiland's leadership, HeliService has grown significantly, currently employing 170 people worldwide and operating in the three different business segments. In 2021, HeliService, as minority shareholder, established jointly with local partners HeliService Taiwan and HeliService USA.

Henk Schaeken – Managing Director HeliService

Aerospace Engineering Expert



Henk Schaeken has been Managing Director at HeliService since 2019. Henk Schaeken is responsible for maintenance and CAMO at HeliService and leads HEMS and maintenance sales. A proven expert in aerospace engineering, Schaeken brings many years of experience to the role, having previously served as Managing Director at UK-based Specialist Aviation Services Limited and other aviation companies in Europe and the USA. At SAS, he was responsible for the introduction of the Leonardo AW169 and for equipping and refitting helicopters for emergency services.

HeliService Partner companies

HeliService USA

Support in the Offshore Wind Industry in the United States

Ørsted and Eversource have awarded HeliService USA LLC the first helicopter contract to support the offshore wind industry in the United States. The contract includes transporting and hoisting crews at the South Fork Wind, Revolution Wind and Sunrise Wind offshore wind farms during construction using Leonardo AW169 helicopters. The helicopters will be assembled in Philadelphia, creating jobs and economic development in helicopter assembly and future operations.

The contract will also see approximately \$1.8 million invested in Quonset State Airport in Rhode Island in the form of new infrastructure and equipment. The upgrades include new handling, reception, and administrative buildings for helicopter operations, as well as upgrades to hangar and maintenance areas, and will create numerous jobs. When completed, the offshore wind projects will generate approximately 1.8 GW of offshore wind energy, enough to power more than one million homes. HeliService USA is expected to begin operations in July 2023. For more information, visit www.heliservice-usa.com.

HeliService Taiwan

Aerospace Engineering Expert

Taichung Airport will soon have a heliport, set to start operating in October of 2023, in the Lukang area near Taichung's northwest coast. HeliService has signed a 15-year contract with Vestas Offshore Wind Taiwan to operate two AW169 helicopters for offshore operations. The new 1 year founded sister company, HeliService Operational Company Taiwan Ltd.), will be responsible for the operations, with Chairman Li Ya Pin and Operational Manager Steven Liao leading the team. The heliport will be equipped with two AW169 helicopters during the setup phase and will provide cargo flights, helicopter hoist operations (HHO), and maintenance training services. More information can be found via www.heliservice.com.tw.





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